

Internship Description

Position:	Intern 1-TS
Reports to:	Program Manager
Primary Location:	Connections Work
Classification:	Intern-Temporary
Creation/Revision Date:	04/23/2024

Internship Information:

- The purpose of this internship is to provide training in a hands-on environment that supplements your formal program of education for the purpose of receiving educational credit at a college or university. Connections Work will work with you to meet your program requirements to receive credit.
 - Your college or university should provide professional liability insurance for you. It is your responsibility to secure this in coordination with your school.
 - Connections Work will accommodate your schedule to prioritize your academic commitments. You are responsible for making your Connections Work intern supervisor aware of any academic commitments in advance of the creation of your schedule.
 - This internship does not establish an employment relationship. Compensation for the services provided will not be given. Connections Work will, however, provide you with a training stipend of \$10 for each hour you complete of the internship. To receive this stipend, you must complete IRS Form W-9. Stipends will be paid approximately every two weeks.
 - An internship is not a guarantee of a job offer upon completion of the internship.
 - This internship is for a temporary period agreed to in advance on the Connections Work Intern Agreement.
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Internship Summary:

This internship will provide hands-on training for the intern covering Connections Work programs and services. Training will focus mainly on the reentry process individuals face when being released from incarceration and assisting with their reintegration process into society.

Agency Culture and Values:

At Connections Work, we have core beliefs and behaviors that define our culture. We believe that all people have value, mistakes do not define us, how we show up each day is critical to our success, and psychological safety is a basic human need. We believe that not everyone has the same opportunities, and that positive change is possible through hope, opportunity and second chances.

All employees, leaders, members of the Board of Directors, interns and volunteers are all encouraged to embed these beliefs into their practices, policies, procedures, decisions, and interactions at Connections Work, and model our defined behaviors that stem from these beliefs.

Training - Essential Functions:

Reasonable accommodation may be made.

1. Assist case managers with various supervision and caseload duties including using an online case management system, filing, and working with excel spreadsheets.
 2. Working with reception to learn front desk responsibilities including answering phones, delegating walk-in clients to case managers, and greeting clients when they walk in the office.
 3. Assisting case managers when clients need basic needs. This includes shopping for work boots, clothing, and other basic needs necessities.
 4. Working directly one on one with clients including conducting assessments, job searches, resumes, etc. at various locations – which may include the Berks County Jail, the Wernersville Community Corrections Center, and the Connections Work office.
 5. Observe cognitive behavioral, workforce and finance groups conducted by Connections Work staff.
 6. Provide support to Connections Work Community Outreach Team efforts and events.
 7. Provide support to the Pretrial program which may include entering client/interview information into our case management system, assisting Pretrial Case Managers with completion of Pretrial Assessment and ORAS-PAT, attending Reading Central Court, and shadowing interviewing at the Berks County Jail.
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Special Requirements:

1. Some internships may require the intern to possess and maintain a valid Driver's License, possess and maintain personal vehicle insurance, have access to a vehicle and be willing to travel to and work within the Berks County Jail, the Wernersville Community Correction Center (CCC), RMCTC, State Correctional Institutions and other applicable locations in order to conduct agency business. Some locations require providing services within the confines of a secure facility and in close contact with residents thereof.
 2. Some internships may require the intern to possess and maintain clearance authorization through the Berks County Jail System. Connections Work will process the clearance request.
 3. Some internships may require supplemental trainings to be completed.
 4. Interns must abide by applicable policies and procedures detailed in the Connections Work Personnel Policies and Procedures Manual, and the relevant sections of the PADOC and the PBPP Code of Conduct manuals.
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Additional Responsibilities:

1. Take part in any related training opportunities as directed by leadership.
 2. Keep professional relations at a high standard with Connections Work, Berks County Jail System (BCJS), the PA DOC, the PBPP, RMCTC, and other service providers, criminal and juvenile justice system officials, volunteer mentors and related professionals.
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Note: The statements herein are intended to describe the general nature and level of work being performed but are not to be seen as a complete list of responsibilities, duties, and skills required of personnel so classified. Also, they do not establish a contract for employment and are subject to change at the discretion of Connections Work. Connections Work is an equal opportunity employer.

INTERN 1-TS – Signature / Date

PROGRAM MANAGER – Signature / Date

PRINTED NAME

PRINTED NAME